

Malmet (Australia) Pty Ltd



Head Office & Customer Service
9-11 McKay Avenue
PO Box 373
LEETON NSW 2705

Queensland Distributor



ABN 95 001 717 791

Bedpan & Urinal Storage Drying Racks



Maintenance and Installation Manual

Supplied to:

Date Installed: Installed by:

Note: Due to Malmet's Policy of continuous product improvement; design and technical specifications are subject to change without notice.

Table of Contents

<i>Quality Policy</i>	3
<i>Section A – Installation</i>	4
<i>Section B – Unit Maintenance</i>	6
<i>Warranty Statement - Australia Only</i>	7



Operation, Maintenance and Installation Manual

Forward

To obtain maximum life and efficiency from your Malmet Bedpan & Urinal Storage Drying Racks and to ensure safe operation, please read this manual thoroughly and follow all instructions before installation and maintenance.

This manual provides information on the operation of the storage racks. It is recommended that all persons operating the equipment have access to this manual for training purposes.

Quality Policy

Malmet (Australia) Pty Ltd is Quality Certified to ISO 9001, AS 3902, NZS 9002 and guarantees the quality of this product. Should you have any problems with your machine, contact the company from whom you purchased it, or Malmet (Australia) Pty Ltd.

Certifications

ARTG Registration Number 188761 Class 1

Malmet (Australia) Pty Ltd
Head Office and Customer Service
9-11 McKay Ave
PO Box 373
LEETON NSW 2705

Queensland Distributor

EVOCARE AUSTRALIA PTY LIMITED

A.B.N. 98 078 566 604

Trading as **EVOCARE** and **L&M EQUIPMENT**

P.O. Box 1144, Stafford Qld. 4053

Ph: 07 3355 8000 Fax: 07 3355 5043

Website: <http://www.evocare.com.au>

Email: sales@evocare.com.au

workshop@evocare.com.au

warehouse@evocare.com.au

accounts@evocare.com.au





Section A – Installation

Installation Instructions

- i) Remove all packaging.
- ii) Establish the height of the rack (user preference for comfort of use).
- iii) Remove wall mounting bracket from wall plate by removing screws with a flat screw driver.





Operation, Maintenance and Installation Manual

iv) Use the appropriate fasteners for fixing the wall bracket to the wall. Type 17 wood screws (not supplied) are used for stud walls and Dynabolts or similar fastener for cement walls (wet wall).

The mounting plate is supplied with both 450mm and 600mm stud centre holes for fastening to timber framed walls (Dry Wall). The minimum of fasteners to be used is 2 per mounting plate.



v) Ensure the bracket is level (check with a spirit level).

vi) Once the bracket is secured to the wall, hang the wall plate on the bracket and secure with the supplied screws, then fit drip tray to the bottom of the rack with the screws that had previously been removed for mounting the bracket





Section B – Unit Maintenance

Stainless Steel Pan/Bottle Rack Maintenance

All of our products are designed and manufactured utilising high quality materials to ensure many years of satisfactory service. To assure long life and pristine condition, the product should be cleaned, protected and maintained.

Under normal usage, stainless steel products require regular cleaning with a soft, clean rag moistened with a mild detergent, followed by a water moistened clean rag and then a dry rag. Wiping unit with 3m stainless steel cleaner and with a soft polishing cloth will maintain the sheen.

All wiping should be with the grain to reduce streaks.

The satin finish S/steel should be protected against Muriatic acid and caustic or abrasive materials and harsh cleaning detergents. In the event such agents cause discolouration, polish with a stainless steel cleaner such as 3M Stainless Steel Cleaner & Polish and 3M ScotchBrite pad Brown as required.



Operation, Maintenance and Installation Manual



Malmart (Australia) Pty Ltd

Website: www.malmart.com.au



Warranty Statement

Subject to the following conditions, we provide, from the date of purchase, the following warranty on Malmart units and spare parts:

- Functional components found within the unit to be defective in workmanship or material will be repaired or replaced free of charge subject to the periods of warranty specified.
• A decision regarding whether the defective components will be repaired or replaced will be determined at the sole discretion of Malmart (Australia) Pty Ltd ("Malmart") or its authorized agents or representatives.
• The structural warranty covers any structural components within the unit, which fail to perform their intended function due to faulty manufacture or deterioration within the warranty period.

This warranty only covers products manufactured by Malmart.

This warranty covers Australia Only.

Parts replaced in units under warranty are warranted for the balance of the original warranty period for that unit.

Table with 2 columns: Unit Components, Parts & Labour. Rows include Structural Guarantee (1 Year from Date of Purchase), All other components (1 Year from Date of Purchase of unit), and Malmart Spare Parts (1 year from Date of Purchase).

This warranty is provided, and operates in addition to, the statutory warranties Malmart provides you as a consumer under the Australian Consumer Law or by virtue of any other applicable legislation.

CONDITIONS AND EXCLUSIONS

- Equipment must be installed according to our instructions (outlined in our Operation, Maintenance and Installation Manual) and operated to the purpose it was designed.
• To the extent permitted by law, this warranty shall not cover damage, malfunction or failure resulting from accident, misuse or misapplication, improper or unauthorised repair, neglect or modification or use of unauthorised replacement parts or accessories, inclusive of detergent, or improper voltage. The warranty shall be void if the serial number is removed or altered.
• Parts damaged in transit back to Malmart Leeton due to poor packaging could result in warranty claim being rejected.



Operation, Maintenance and Installation Manual

- Any part tampered with or which has been altered by unauthorised repairs and or modifications, will be rejected under a warranty claim.
- Reasonable access must be allowed for maintenance. If any additional equipment is needed to provide access to the unit, this must be provided (and paid for) by the owner.
- It is the owner's responsibility to provide safe access to the unit. Malmet, or any of its authorised service outlets, may refuse to perform maintenance or warranty work if access is unsafe, as determined by Malmet or any of its authorized service outlets at their sole discretion (acting reasonably).
- Should a warranty claim be rejected you will be advised in writing with a full explanation of our reasons.
- It is our policy to have a Warranty Claim Procedure that is fair to our customers and provides an efficient system of replacement and/or repair of faulty parts. If at any time you believe we are not meeting our commitment to you please contact Malmet Head Office – Leeton by telephone on (02) 6953 7677 or in writing to PO Box 373, Leeton NSW 2705.
- To the extent permitted by law, no responsibility will be accepted for outside elements including, but not limited to storms, pest and vermin that may cause damage to the unit.
- To the extent permitted by law, no responsibility will be accepted for damage incurred as a result of, or incidental to, electrical surges or brown outs or for any other consequential damages.
- If there is no certificate of compliance for plumbing or electrical, Malmet reserves the right to refuse service on non-compliant installations.
- To the extent permitted by law, claims for damage to contents, carpet, ceilings, foundations or any other consequential loss either direct or indirect resulting from, power spikes, incorrect operation, incorrect installation, faulty product or any other cause, are excluded.
- This warranty, and to the extent permitted by law, any warranties owed by Malmet under the Australian Consumer Law or other applicable legislation, are not transferrable and cannot be sold, assigned or transferred in any other way from the purchaser to any other person.
- To the extent permitted by law, unauthorised use of any parts that were not supplied or approved for use in the applicable unit by Malmet will result in this warranty and any warranty claims applicable to that unit being void.
- Warranty labour (service work) shall not include units located outside of city metropolitan areas. Costs outside these areas shall be borne by the Customer. The Customer shall be notified of this prior to the warranty call out.

To the extent permitted by law, a charge will be made for work done or a service call made where:

- There is no defect apparent with the unit, as determined by Malmet or its authorized representative or agent at their sole discretion (acting reasonably).
- The defective operation of the unit is due to failure of electricity or water supply.
- Defects are caused by neglect, incorrect application, abuse or by accidental damage of the unit.
- An unauthorised person has attempted to repair the unit.
- Harsh environmental situations including, but not limited to, water quality that may cause the water tank damage can not be considered warranty.



Operation, Maintenance and Installation Manual

HOW TO MAKE A CLAIM UNDER THIS WARRANTY

If you believe there is a defect in a unit you have purchased from Malmet, you must notify Malmet in writing of such defect, by sending a letter ("**Notice of Defect**") to Malmet at PO Box 373, Leeton NSW 2705 prior to the expiration of the applicable warranty period set out in this warranty.

For the avoidance of doubt, Malmet must receive your Notice of Defect prior to the expiration of the warranty period, and will be deemed to receive such Notice of Defect one business day (in the state of New South Wales) after you post the Notice of Defect.

To the extent permitted by law, Malmet will not reimburse you for any expense you incur in claiming or attempting to make a claim for repair or replacement of a component under this warranty.

Date Sold: Warranty Expiry Date:

Sold To:

For Service Contact:

PROOF OF PURCHASE

It is important that the name of the distributor from whom you purchased your product and the name of the installer are recorded at the front page of this manual. The installer is responsible for the correct installation, start up and demonstrating the operation of this product. They are also responsible for issuing the relevant certificates of compliance (these may differ from state to state).

Please attach your proof of purchase. Your receipt/invoice is your warranty and will be required to validate any warranty.

E.&O.E.

In the interest of continued product improvement, Malmet (Australia) Pty Ltd reserves the right to alter specifications without notice.

AUSTRALIAN CONSUMER LAW DISCLAIMER:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Manufactured by
Malmet (Australia)
ABN 95 001 717 791

Queensland Distributor

EVOCARE AUSTRALIA PTY LIMITED

A.B.N. 98 078 566 604

Trading as **EVOCARE** and **L&M EQUIPMENT**

P.O. Box 1144, Stafford Qld. 4053

Ph: 07 3355 8000 Fax: 07 3355 5043

Website: <http://www.evocare.com.au>

Email: sales@evocare.com.au

workshop@evocare.com.au

warehouse@evocare.com.au

accounts@evocare.com.au

